



## Human Factors

Human Factors is the scientific discipline which is interested in the different factors which influence behaviour. These include environmental, organisational and job factors as well as individual characteristics which may influence a person's behaviour. Combined, these factors can ultimately have an impact on health and safety.

Unfortunately human error cannot be completely avoided; even the most highly trained professional can still make mistakes. This interactive training course will highlight the factors that can influence people and their behaviour and with a clear understanding of human factors, teams can be more aware of potential threats and minimise errors.

This course examines when and where things go wrong, the root causes of error and what can be done in managing these situations when faced with the stresses and strains of everyday work.

**Date:** 26<sup>th</sup> & 27<sup>th</sup> January 2017 (Two day course)

**Time:** 9am-5pm (both days)

**Location:** Learning Centre, Royal Blackburn Hospital

**CPD Points:** 12 points



**Learning Outcomes:** By the end of this programme, the delegate can:

- Identify how and why critical incidences occur
- Analyse the environmental factors likely to cause critical incidences
- Understand their behaviour and how this impacts upon situations
- Understand the behaviour of others
- Identify behavioural responses under stress
- Explain how to perform more safely and effectively
- Design implementation plans to improve communication and efficiency

To book your place, please complete the booking form below and email to [PGME@elht.nhs.uk](mailto:PGME@elht.nhs.uk)

Booking Form: [Link](#)